

# CONSUMER AWARENESS GUIDE TO PLUMBING

2024

By Joshua Bell, Director

Pressure And Flow Pty Ltd

[www.pressureandflow.com.au](http://www.pressureandflow.com.au)

Read this guide and you'll discover:

- ✓ 6 mistakes to avoid when choosing a plumber.
- ✓ 3 items of advice all homeowners need to hear.
- ✓ 5 costly misconceptions about plumbing.
- ✓ 1 scary reason to check your bathroom drains.

Provided as an educational service by

Pressure And Flow Pty Ltd

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Dear Homeowner:

Choosing a plumber isn't easy.

Why? Because you're bombarded with misleading advertising, confusing claims, and simply bad information.

From fake reviews to high-pressure sales tactics--how do you sort the con-man from the competent?

You start by reading this free CONSUMER'S GUIDE. In this fact-filled report, you'll discover: 6 mistakes to avoid when choosing a plumber, 3 items of advice all homeowners need to hear, 5 costly misconceptions about plumbing, and 1 scary reason to check your bathroom drains.

I wrote this guide to help you better understand the plumbing industry. Now, with this information, you can make an informed, intelligent decision.

And if you have any questions, you're invited to call me 0421 243 422.

I'll be happy to help you in any way that I can.

Sincerely,

Joshua Bell

Pressure and Flow Pty Ltd

### **6 mistakes to avoid when choosing a plumber.**

#### Same Day Service/Service Within 1 Hr

If your plumbing issue is urgent, then a company advertising this service may be perfect for you. However, keep in mind that you're hiring an emergency plumber, and you'll be paying fixed emergency pricing whether it's Christmas day or just a regular Tuesday morning. These plumbers can often be seen parked on the side of the road, waiting for the next phone call.

### Beware Of High-Pressure Tactics:

Be cautious if a plumber pressures you to make quick decisions or insists on immediate repairs, especially for seemingly minor issues. This tactic is becoming more common in the plumbing industry.

### Avoiding The **Sponsored** Tag:

Google the word plumber, followed by your suburb/area and you'll discover the top listings have a bold 'sponsored' tag. This means they pay Google big money to appear at the top of Google search results, and they charge you, the customer, big money to cover that cost. How much? Around \$40 per website click. So, if one in every 10 website clicks that company receives resulted in a job booking, the advertising cost to acquire one job is \$400.

Interestingly, the top five results on Google account for 67% of all Google clicks.

### How To Spot Fake Reviews:

Type the company name your researching into Google, click on their reviews and sort them by newest first. Look at the ten latest reviews, and for the moment, set aside all first-time reviewers. While these first-time reviewers aren't necessarily fake, can you be absolutely certain they're real? It's not uncommon for businesses to create new Gmail accounts to leave themselves fake 5-star reviews.

After removing the first-time reviewers, how many out of the original ten are left? And what do they have to say about that business?

### Get Multiple Quotes:

When it comes to expensive jobs like replacing a hot water system or renovating a bathroom, don't settle for the first quote you receive. Obtain multiple estimates from different plumbing companies for the same job. This allows you to compare prices and identify any unusually high or low quotes that may raise red flags.

### Educate Yourself:

Familiarise yourself with basic plumbing concepts and potential solutions for common issues. While you may not become an expert, having a basic understanding can help you communicate more effectively with the plumber and make informed decisions about the services you need.

### 3 Plumbing Tips All Homeowners Need To Hear.

#### Locate And **Test** Your Water Shut Off Valve:

Avoid costly emergency call out fees and water damage restoration by familiarising yourself with the location of your water shut off valve, and make sure you can turn it off!

Some water shut off valves are buried under soil inside your water meter box and impossible to access quickly in an emergency, and many are impossible to turn off by hand, requiring special tools like a water key. Test your water shut off valve when you finish this guide, while the idea is still fresh in your mind.

#### Watch What Goes Down Your Drains:

Take proactive measures to avoid clogs by being mindful of what goes down your drains.

Avoid pouring oil or grease down the kitchen drain, as it will solidify as it cools and lead to pipe blockages.

Use a hair catcher for your shower drain to prevent hair clogs.

When it comes to your toilet, limit what you flush to human waste and toilet paper only. Flushing wipes, sanitary products, and other items can cause blockages.

Children may drop toys or rocks down drains if the grates are not secured. I repaired a drain recently after a young gentleman emptied several loads of garden pebbles down an unsecured grate with his toy dump truck.

#### Check For Leaks Regularly:

Regularly inspect for leaks in your plumbing system. Over time, corrosion, movement, and day to day use can result in plumbing issues ranging from minor drips to significant leaks. Leaking fittings under sinks and basins are common and easy to detect early if you check regularly.

Be vigilant for braided hoses with rust spots, when rust spots develop these hoses must be changed, if rusty braided hoses are ignored, they can burst and flood your home.

If you suspect you have a water leak monitor your water meter by recording the reading, abstaining from water usage for an hour, and then checking for any changes. An unexplained increase in the meter reading may indicate a hidden plumbing leak. If you notice your grass growing particularly well in one patch, you likely have a crack in a sewer or storm water pipe below. If this is near to the house it can encourage termites.

## **5 Costly misconceptions about plumbing**

### **DIY Repairs Save Money:**

While some minor plumbing issues can be fixed with DIY solutions, assuming all problems can be resolved without professional help can lead to costly mistakes. Remember that unlicensed = uninsured.

### **Regular Checks Aren't Necessary:**

Neglecting regular plumbing checks can result in major issues over time. Routine checks and preventive measures are crucial to identify and address potential problems before they escalate into expensive repairs.

### **Chemical Drain Cleaners Are Harmless:**

Relying on chemical drain cleaners might seem like a quick fix, but these harsh acids can cause serious chemical burns if proper PPE isn't utilised, and in many cases, they are either ineffective or less effective than their mechanical counterparts.

### **Leaky Taps Are Insignificant:**

Ignoring a dripping tap may seem harmless, but prolonged leaks can cause damage to fixtures and surfaces. If you're having to turn your taps off extra tight to stop them from dripping, this can damage the components in the wall that the taps screw into, leading to costly repairs.

### **Flushable Wipes Are Fine:**

Despite what some product labels may suggest, flushing wipes (even those labelled as "flushable") can cause blockages in your plumbing system. Toilet paper dissolves when it comes in contact with water, flushable wipes do not.

## 1 Scary Reason To Check Your Bathroom Drains

Health Hazards Lurking Below:

Over time, drains become breeding grounds for harmful bacteria and mould. Decomposing organic material such as hair, skin cells and nail clippings in your bathroom drains provide an ideal environment for these microorganisms to thrive. Without proper regular cleaning, these contaminants can be released into the air, posing health risks to you and your family. You wouldn't be okay with black mould growing on your bathroom ceiling, but have you ever considered what's growing under your feet? Or where that odd bathroom smell is coming from?

Don't take my word for it, shine a torch down your bathroom floor drains and look for yourself...

Dear reader,

If you feel I'm the right person to help with your plumbing or gas fitting problems, I have an online booking form on the 'contact us' page of my website:

<https://pressureandflow.com.au/contact-us/>

If you'd like more information about my pricing and payments, please visit:

<https://pressureandflow.com.au/pricing-and-payments/>

And if you're interested in seeing some of my work, please visit my social pages:

<https://www.facebook.com/pressureandflowptyltd>

<https://www.instagram.com/pressureandflowptyltd>

I go above and beyond to provide a great experience for my clients, keep reading to hear what they have to say...

**Here's what people are saying about my service:**

Do you know any of these folks?

Josh from Pressure and Flow installed my gas freestanding oven. Arrived at the time he said and very reasonable price. Would 100% recommend!

**- Marc Wheeler**

Josh did an amazing job of fitting a new toilet into our bathroom. Looks fantastic and works perfectly. Would definitely recommend.

**- Olivia Ryan**

Outstanding service. Neat and tidy. Upgraded to gas on demand hot water and new line from mains. Will definitely be using again.

**- Bromley Preston**

Josh's work is excellent, and he is such an easy guy to deal with. We will continue to use him for all of our plumbing needs.

**- Lisa Flynn**

Very efficient and very well priced. We are extremely happy with Josh's work :)

**- Jasmine Baker**

Fantastic service will always recommend. Polite and budget friendly.

**- Bibhas Dutt**

Josh is very easy to communicate with, he is prompt and efficient and completed the task in a timely manner. His prices are very competitive and doesn't overcharge. Would recommend Josh for all your plumbing needs.

**- Bev Sharpe**

**Here's what more people are saying about my service:**

Do you know any of these folks?

Josh understands client service. Excellent communication from initial inquiry to completion of the job (installation of freestanding oven). He was responsive to our timing and completely reliable. He completed the job with excellent attention to detail and great respect for our property. His upfront, fixed service fee was well under competitors. We will definitely use Josh for our future plumbing needs.

**- J Hodgson**

Josh was very quick to respond to fix our hot water system. Service was great and competitive pricing. Will definitely be using Pressure and Flow for any future plumbing needs.

**- Chris Curcuruto**

Josh did a great job for me. He is friendly, reliable, and honest and the price was more than fair. I have no hesitation in recommending Josh. I know I'll be using him again should the need arise.

**- Gerhard Wilfling**

Josh replied straight away and was there the next day. Very professional, quick and great service. Had a txt to say he's on his way, highly recommend and will be using again when required.

**- Trevor Varcoe**

Amazing and professional service by Josh. He was very prompt. Even it was raining he got the job done. Definitely call him again

**- Harjeet Deol**

Very friendly and did the job perfectly in a short amount of time.

**- Hardeep Kaur**



**Here's what yet more people are saying about my service:**

Do you know any of these folks?

Josh did an amazing job on our downpipe which had to be cut out around the base from cemented area , very neat job , very happy with his work , highly recommend

**- Margaret Harty**

Josh was very professional and did a great job installing plumbing for fridge, Highly recommend him.

**- J Wade**

Can't speak highly enough about the quality of work. Professionalism, respectful, Polite and came in way under quote. I was extremely happy with the result.

**- Scott Podesta**

Called Josh few days ago, found Josh very prompt service, professional work, must recommend again.

**- Abu Zer Farooqi**

Josh managed to give me a quote on the day I enquired and booked me in the very next day, I had a hot water system installed very fast and high-quality work and most reasonably priced compared to other quotes, I am recommending.

**- John Smith**

Josh was able to diagnose the issues and replace our 15yr old hot water system in under 24hrs at a competitive price despite using better quality Japanese products over the cheaper Chinese counterparts. He also has really professional systems in place with respect to tracking when he will arrive and invoicing as you can just pay with credit card on the day. We will be using Pressure and Flow for all plumbing/gas needs from now on as he is very transparent and a good bloke that's easy to talk to.

**- RJ Dobson**

**Here's what yet more people are saying about my service:**

Do you know any of these folks?

Josh took the time to properly investigate a loss of water pressure during a free pressure check. We then had him return for the remediation of the issue and were not disappointed with his service. Josh quickly became our go-to plumber for all things pressure and flow!

**- Aiden Chessells**

I was pleasantly surprised by their professionalism. Excellent communication from beginning to end, which is sadly really rare nowadays. He arrived on time, did the job quietly and efficiently, even cleaned up the area he was working at and went over the top by doing a few smaller favours. There was no hidden fee, paid what we agreed on beforehand. I absolutely recommend them, would be a 5 star even in Germany or Japan! Thank you once again!

**- Ron Swanson**

Excellent service provided by Josh, particularly his efficiency with his same-day service and being very helpful. Thank you Josh for helping us, we will be using your services again.

**- Helen Jackson**

We called Josh this morning as our toilet was blocked. He was here very quickly and fixed the problem immediately! Josh also replaced our outside tap as the water pressure has been very low for a couple of years. Josh did excellent work and very reasonably priced. We will definitely use Josh from now on for any plumbing jobs we need done and would highly recommend him. We have also been planning to replace our toilet with a new one and we will use Josh to do the work for us.

Josh came back today and replaced our old loo with a sparkling new one. We are very happy with the new loo, Josh is very professional and thorough, he is also very friendly. We wouldn't hesitate to call him again if we need any plumbing fixed or replaced.

**- E Gerbs**

Highly recommend Josh. Prompt professional and gets the task done.

**- Lindsay Perry**

**Here's what yet more people are saying about my service:**

Do you know any of these folks?

Great communication with prompt reliable service and test data makes Josh one very unique plumber... It was a great pleasure working him and would definitely use Josh again. Cheers

- **David Gilham**

Fantastic service! I highly recommend Josh, he was on time and easy to deal with.

- **Danielle Leiper**

Very professional to deal with. Will definitely use this service again

- **Ann-Marie Tosuni**

I phoned Josh on a weekend. He phoned me first thing Monday morning to advise that he could probably do my job on Tuesday but would phone me to let me know a time. Tuesday morning he phoned to let me know he was on his way. Great communication! Great job well done!

- **Marguerite Bolton**

Josh was customer-focused, industry and product-knowledgeable, punctual, and affordable when he replaced the hot water system at my property. I will use his services when needed next time :-)

- **Sara Thomson**

Arrived on time excellent quality of workmanship for new gas line fitting and installation of instant hot water unit. Cleaned up work area and left everything Spick and span. Pleasure to deal with excellent commutation with all details for use and care of unit.

- **Ross Peters**

**Here's what yet more people are saying about my service:**

Do you know any of these folks?

I had Josh come out to my property to replace an electric stove with a gas cooktop. From initial contact to completion of job, Josh was professional, friendly, and courteous. I highly recommend his business and will definitely be using him again.

**- Janie Kocev**

Josh was on time and very efficient with his work. His prices were reasonable, he was responsive in communication and easy going. His work was great quality, I'll recommend him to my friends and family.

**- Shivneel Kumar**

Josh was easy to deal with, responsive, on time and did an excellent job. Would use him again and recommend.

**- Brett Archer**

Josh fixed all my problems and any that were found along the way. I'm more than happy with his services.

**- Linda Samuel**

Can't say enough how nice it was to have a professional and polite tradesman for a change. Great rates and workmanship. Will definitely use this service again and recommend to family and friends without a doubt. Thanks Josh.

**- Terri Dugan**

Andrew and I were very impressed with Josh and his attitude to his work. Very caring. All professional and great care taken to make sure we were happy with his service. Highly recommend Josh to anybody that needs any gas plumbing work. Thanks Josh.

**- Jan Pimm**

**Here's what yet more people are saying about my service:**

Do you know any of these folks?

I was being recommended to him and I am so happy with his work. Very responsive and affordable. I highly recommend Josh. Will be using his services in future if needed. Thank you very much for your assistance.

**- Mohan K c khatri**

Josh is a very competent and efficient plumber. He was systematic and measured in his approach and got the job done. I have trust in his plumbing skills and I will continue to utilise his services in the future.

**- Krystal Ryan**

Josh turned on time, was professional and explained about issue plumbing very well. Knew what he was doing. Now the water pressure flow is fixed!!! Satisfied costumer! Definitely recommend this local plumber!!

**- Lisa Mir**

Since we first had Josh did some plumbing work at our business, we have been only getting Josh to do our Gas and Plumbing works. He is very professional and responsive. Absolutely happy with the services provided.

**- Khalid Ahmed**

Josh is very professional and punctuated. Smooth process and communication. He has put in a lot of enthusiasm and effort into his business, and I strongly recommend him without any hesitation. My hot water system was booked on SAT and get done Tuesday with the appointed time and cost. Thank you.

**- Wayne Water**

Needed a gas fitter to hook up a continuous flow hot water system, Josh arrived promptly and did a neat job for a reasonable price.

**- John Cooper**

**Here's what yet more people are saying about my service:**

Do you know any of these folks?

Josh is very professional, responsive and one of the few tradies I've encountered that turns up when he says he will and gets the job done without complaint. Highly recommend him for any plumbing work.

**- John McLaughlin**

Josh was quick to respond to my enquiry. Job done within 48 hrs. Very happy.

**- Georgie Scully**

Josh was polite and courteous. He gave a reasonable quote including all costs. Once finalized, he reached at a short notice and got the work done quickly. Excellent service. Will engage him for future works. Thanks again Josh.

**- Manu Nair**

Excellent communication, best price, exceptional work and took pride in his work. Happy to talk and explain everything. I have recommended him to other people already and will definitely be using Josh for my upcoming house plumbing jobs.

**- Matt Hitchcock**

Josh from pressure and flow provided an outstanding service. He was responsive, professional and helpful in all communications and the work he performed. He arranged his schedule to suit our oven delivery and my day off. He disconnected our old dual fuel freestanding oven and installed our new one and took the old one away. Lucky has the required license to perform both the electrical and gas fitting work required. It's definitely a bonus and it is the best value service in Brisbane. I would recommend Josh for any plumbing, gas fitting and oven installations. 5 Star Service!

**- Tex**

Josh did a very professional High-quality work at a reasonable cost. He was very responsive and clarified all my doubts patiently. Happy to recommend him.

**- Leena Jain**

**Here's what yet more people are saying about my service:**

Do you know any of these folks?

Professional plumber. Quotes fairly and competitive rates. Work is clean and through. 10/10 recommend! Much better than the companies that charge \$100 for a 15 min inspection and quote thousands for the same job.

**- Keith Lim**

What a polite and professional man. Efficient and very helpful. I will definitely recommend Josh to others requiring a plumber.

**- Donna Armstrong**

Having collaborated with Pressure and Flow Plumbing on multiple projects over the past few months, I can confidently say they are among the best in the business. Their professionalism, punctuality, and profound expertise have been consistently evident across every job. It's rare to find a company so committed to excellence in both workmanship and customer relations. Highly recommend for any and all plumbing needs!

**- Nick Williams**

Very professional, easy to deal with, turned up on time and completed the work efficiently in a timely manner. Happy to use Pressure & Flow PL again & would recommend. Works completed involve removing & installing new gas cooktop, new kitchen faucet & removing & installing new dishwasher.

**- Wendy Kemp**

Josh has done multiple jobs on our property, and I highly recommend him.

**- Daniel Harty**

Would highly recommend Josh. Very polite, punctual & tidy tradie & did a great job re-plumbing our laundry.

**- Carol Cameron**

**Here's what yet more people are saying about my service:**

Do you know any of these folks?

Prompt, honest, reliable, good communication and excellent execution. Gets the job done even when it's more work or difficult. Reasonably priced and was very responsive when I needed an emergency visit! Josh is professional & friendly. Will continue to support local and call Josh for any problems!

**- Tegan Beattie**

Really Happy with the work from Josh, fixed fast and well. Definitely use this plumber again

**- Sam Erhart**

We are so happy with our decision of going with Pressure & Flow Plumbing and Gas for our new hot water system. Josh was able to come last minute to give us a quote when another company was a no show. His service was professional, quality and reliable. We look forward to using him for all of our plumbing needs in the future. Thanks again!

**- Kristen Tebby**

Highly recommend Josh, excellent service installing our new Dual Fuel Oven. On time respectful did everything promised, even restarted our gas hot water after he did his checks.  
A+++

**- Nick Law**

Josh was on time and completed the installation of our gas water heater in a timely manner. He has an eye for detail & his quality of work was excellent & Josh tidied the work area when he had completed the installation. We would not hesitate in recommending this company & thank you for your excellent customer service.

**- Chris Edens**

Josh has done great job for us. I will recommend him for others, and I will call him for any future work. He is very professional and affordable, Thank you Josh.

**- Sherin Kuruvilla**



**Here's what yet more people are saying about my service:**

Do you know any of these folks?

Great work at a good price. Quick to schedule the job in and helped out with another little job while he was here. Wouldn't hesitate to use again.

**- Joshua Berry**

Josh was excellent to work with, gave great advise and really work towards the most cost-effective solution. His work was high quality, and he was extremely professional while being easy to deal with and is a genuine local. We worked out a hybrid DIY/professional solution to keep costs under control and he even offered to lend me some tools. Bought him a 6 pack for being a legend. Have already recommended him to others.

**- James Lake**

Great fast reliable service. Responded quickly to our initial inquiry and arranged the service immediately. Arrived on time arranged and left the work area clean and tidy. Thank you

**- Kerry M**

Thank you Josh for your help. Pressure & Flow Pty Ltd were great. On time, polite, good communication and very experienced. If you are looking for a good plumber, I would highly recommend Pressure & Flow Pty Ltd.

**- Graham Ahgum**

Josh replaced my hot water system and i saved over \$1000. After getting two quotes from other businesses which seemed overpriced i called Pressure and Flow and Josh replaced my hot water system the next day. He did a fantastic job and took the old one with him on his trailer.

**- Ben P**

Josh was very easy to deal with. His attention to detail was superb. For sure will use his plumbing service again.

**- Balaje Radhakrishnan**

**Here's what yet more people are saying about my service:**

Do you know any of these folks?

Josh was able to help on short notice and fix a leak in my shower. Came early than planned and was friendly and helpful on site.

**- Amanda Ewers**

Josh came out to fix the water pressure issues at my property and he did a great job. Polite, friendly, neat, and tidy. Rang to give me notice of his arrival. I highly recommend Josh and the business.

**- Melita Moses**

I recommend Pressure and Flow to friends and family. Josh put our mind at ease after he calmly explained our issue and was very quick to fix the problem. You don't often get a tradesman these days that takes the time, but Josh did this for us and that's why I recommend Pressure and Flow to others.

**- Travis Porter**

Josh did an excellent job in replacing the gas hot water system and made sure there was hot water throughout the building. He's knowledgeable and responsive in providing information even before getting the job. Also, Josh provides good customer skills by being on time and courteous. I highly recommend Josh from Pressure & Flow Pty Ltd.

**- Sy Kieu**

Joshua did a great job for me today, I had to replace a kitchen sink mixer tap, a shower set and some maintenance works to my hot water system. Joshua was very responsive and he showed up on time and fixed everything. Very good workmanship and Joshua did a great job troubleshooting the issue with the hot water system. Very professional and knowledgeable guy with good communication skills. I would highly recommend Pressure and Flow Pty Ltd.

**- Hamish Rohan**

**Here's what yet more people are saying about my service:**

Do you know any of these folks?

I would like to express my utmost satisfaction and appreciation for Joshua's outstanding service in setting up our Beef Eater BBQ and handling the gas connection, complete with the gas certificate. From start to finish, Joshua demonstrated exceptional professionalism and expertise in his work. Overall, I couldn't be more pleased with the service provided by Joshua. I wholeheartedly recommend him to anyone in need of BBQ setup and gas connection services. Joshua is a true expert in his field, and I have no doubt that he will continue to deliver outstanding service to all his clients. Thank you, Joshua, for a job well done!

**- Sanjaya Dissanayake**

Engaged to replace our toilets and the removal of the old ones. Prompt reply to initial messages. Very helpful guidance. Efficient and extremely tidy work ethic. Arrived on time. Considerate of our home and pets. Very highly recommended.

**- Rebecca O'Gorman**

Very efficient job done was very quick and polite definitely would be using him again and highly recommend him for anyone else.

**- Andrew Rowlands**

Josh was polite, professional, and transparent with the requirements and expectations of the desired work. From diagnosing a suspected gas leak, suggesting suitable replacement items, and installing the products, the process was just easy. After dealing with some other companies in the past, Josh's level of service and competence was a welcomed surprise.

If you're in need, I can highly recommend Pressure and Flow.

**- Michael R**

**Here's what yet more people are saying about my service:**

Do you know any of these folks?

Joshua was amazing in repairing my broken pipe. He was very professional and explained everything to us. I really appreciate his services and will surely recommend him or use him again in the nearest future. Thank you kindly!

**- Dorine Chuate**

I've recently used Pressure & Flow to install a water filtration system, whilst on-site Josh fixed several other little jobs I needed done around my home from my toilet leaking to a faulty valve on the hot water system. Now we have great tasting water and high-pressure showers. I don't usually do reviews, but I was so relieved to finally get a plumber that responded promptly and turned up on time. Josh is very polite and professional and would highly recommend using Pressure and Flow for all my plumbing needs in the future.

**- Craig Whittington**

Our hot water system died, and Josh was able to come out and got a new one installed for us in a matter of hours. He was very professional, friendly, and honest. We would definitely use his services again and recommend him highly!

**- Kyle and Samanther Dennis**

Joshua was great to deal with easy to talk to and very informative about the process of moving my gas bottles from one side to the other side of my house highly recommended him.

**- Bryant Parker**

Joshua was not only very professional but also very efficient and focus on doing an excellent job. I am very happy with the job done. I would not hesitate to recommend Joshua to my family members and friends. Vince

**- Vince Rodriguez**

**Here's what yet more people are saying about my service:**

Do you know any of these folks?

Josh installed our freestanding oven to the gas connections. He fully installed - meaning unwrapped every part and put it together when he could have just simply done the gas and that's it. I also got his advice for tap faucets and he fixed the original install issue on the spot without hesitation.

**- Sam Bailey**

Josh from Pressure and Flow done a fantastic job of installing out new kitchen sink. Very professional, showed up on time, left everything looking tidy and cleaned up after himself, just a pleasant experience from start to finish. Highly recommend.

**- Michael Domogala**

Josh was extremely polite, professional, and prompt. His work was also incredibly neat. I would recommend Josh to anyone looking for a job well done!!

**- Mark Powel**

Joshua answered my request very quickly, he showed up the same day and made everything very easy. He did a good job and was reasonably priced. Definitely recommend using this company.

**- Natalie Morton**

Josh responded to my enquiry very quickly and repaired my toilet the same day. He quoted a price up-front and stuck to it. He was friendly and professional. Highly recommended.

**- Matt K**

Josh did a fantastic job relocating my 4 decades old non-compliant LPG system at next to notice. Would not hesitate in recommending him.

**- Bob da Silva**

**Here's what yet more people are saying about my service:**

Do you know any of these folks?

Josh came out same day to fix a gas leak for us. He was on time, super friendly, and thorough. He provided options to fix the leak as well as advice on the new fittings and future replacement gas tanks. Brilliant service and would highly recommend him.

**- Ryan Lumsden**

He was lovely to speak to, was extremely helpful, prompt and extremely professional. He certified our gas lines and our gas cook top.

**- Leisah Jones**

New Gas line connecting great job done. Need more guys like him will use him when ever needed, Thanks Joshua.

**- Christopher Extross**

We had moved to a new house and had no idea how to get our gas hot water system to work... I saw an ad on Facebook and messaged for help, Josh gave me advice over messenger, and we can have hot showers tonight!! Highly recommend!

**- Peta Berney**

Very professional and punctual service with competitive quotes. Toilet seat and cisterns replaced, all bathroom fixtures and fittings replaced as well as vanities without incident and minimum fuss. Would definitely recommend to others and will be using again in the future for all our plumbing needs.

**- Guy Le Plastrier**